

Children's Centre Services provide **support to families** with children **aged 0-5** to help with parenting and helping ensure children are developing well and will be ready to start school.

Bright Start Children's Centres operate in Bath East, Somer Valley and Keynsham and Chew Valley.

Action for Children offer services in Bath West.

BSCC have an employment advisor.

To find out more call:
Bath East on 01225 396662
Keynsham on 01225 395400
Somer Valley on: 01225 396660

Action for Children on 07715232684

Helen.Stockwell@actionforchildren.org.uk

Connecting Families Team works with families with children of all ages **with multiple complex needs**. To meet these needs and support them to change their behaviour to achieve resilience, have good school attendance, gain work, have good wellbeing, and positive live crime free lives within their community.

We have a staff member from DWP seconded to the team to help with employment / benefit issues and a mediation worker.

To find out more: Tel: 01225 396984 or email: Connecting.Families@BATHNES.GOV.UK

Family Support and Play Service (Southside and BAPP)

This service provides targeted support and early help to **vulnerable families** with children and young people **aged 5 – 19**. There is a strong focus on strengthening the attachment between children and young people and their parents/carers, strengthening resilience and bringing about positive change within the family to prevent needs escalating and families subsequently requiring statutory services.

To find out more, Tel: 01225 331243 or email: enquiries@south-side.org.uk

Youth Connect South West works with **young people aged 11 – 19** (or 25 with SEND) who are at risk of not engaging in education and training, young people who are unemployed and young people who have additional support needs. This is done via youth hubs, in schools, drop-ins and individual work to improve their emotional and physical wellbeing.

To find out more Sam Plummer on 01225 395032 or email contact@YCSW.org.uk

Compass works with **children and young people who are aged 8-17 years** and are at high risk of offending and the parents/carers of children and young people accessing the service.

To find out more, contact Alan Douglas on 01225 396965 or email compass@bathnes.gov.uk

Mentoring Plus works with **young people aged 12-21 who are assessed as vulnerable**. Providing weekly mentoring through volunteer mentors for up to 12 months.

<http://www.mentoringplus.net/refer/>

To find out more, call Ruth Keily on 01225 429694 or email info@mentoringplus.net

Project 28 is the **young people's drug and alcohol** service in Bath & North East Somerset. They provide advice, guidance and one-to-one sessions for young people who are having problems with drugs and/or alcohol. Young people are offered support and assessment around their drug/ alcohol use, employment and training needs and other soft skills, including diversionary activities, tailored individual sessions, sexual health advice. Contact: [01225 463344](tel:01225463344)

DHI B&NES Drug and Alcohol Service, for **adults over 18s**, is based out of two main locations: The Beehive in central Bath and The Hub in Midsomer Norton. Services include tailored 1:1 sessions, structured group programme (including abstinence support groups and mutual aid), harm reduction advice and needle exchange, naloxone training and provision, peer support, alcohol service and preparation for detox. Contact: [01225 329411](tel:01225329411) (Single point of entry for Drug and Alcohol services in B&NES)

Welfare Support Scheme provides B&NES residents with short-term, emergency help with living costs. including food vouchers. Ring 01225 477 277. This service is normally available Monday to Friday between 9.00am and 4.30pm (and 4.00pm on Fridays) or email welfare_support@bathnes.gov.uk

FUTURE BRIGHT, an exciting new service that offers flexible options to improve your job prospects and increase your income. It is a confidential service, tailored to your needs and aspirations in life and in work. They can fund training and other equipment needed to start families on their journey. Ring 01225 395555 Email - futurebright@bathnes.gov.uk

Southside Family Services has a team of Independent Domestic Violence Advisors (IDVA) and support workers. This team works with men and women aged over 16 who are experiencing domestic violence and abuse (DVA).

The IDVA provides one-to-one crisis support, which includes risk assessment and safety planning. In their ongoing role the IDVA can help if, for example, a client needs assistance in court or guidance to apply for restraining orders etc. There is also a Southside IDVA located within the Royal United Hospital in Bath.

To find out more, Tel: 01225 331243 or email: enquiries@south-side.org.uk

Key Services for Children and Families in Bath and North East Somerset

For details of other services please visit www.bathnes1bd.org.uk, www.rainbowresource.org.uk or, for targeted support services, download the **Early Help App** which can be downloaded for free from the Apple or Android store by searching for 'B&NES Early Help' or visit www.bathnes.gov.uk/earlyhelpapp

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